

At Mindpack Studios, Inc. ("mindpackstudios.com" or "Service Provider"), we respect our Users' and Clients' right to privacy with regards to the use of their e-mail and our Web sites. We have adopted an e-mail privacy policy ("Privacy Policy") that we hope provides the greatest possible privacy to our Users and Clients, assuming they are not using our services to conduct unlawful activities. Our Privacy Policy makes the following commitments:

WE WILL NOT USE CLIENT OR USER INFORMATION FOR ANY PURPOSES OTHER THAN TO PROVIDE THE BEST POSSIBLE WEBMAIL SOFTWARE AND RELATED SERVICES. MORE SPECIFICALLY, WE WILL NOT SHARE USER OR CLIENT INFORMATION WITH THIRD PARTIES IN WAYS OTHER THAN DISCLOSED IN THIS POLICY.

This Privacy Policy discloses the types of personal information collected and stored by Service Provider and how that information is used to provide the Hosted Services ("E-mail Services, Website Services, Data Warehouse Services "). Client acknowledges and agrees to the collection and use of its personal information as set forth in this Privacy Policy.

Website Information

Service Provider collects statistical information about how people ("Users") locate and navigate its Web sites. This information, sent by normal Web browsers, usually includes the browser type, Internet Protocol (IP) address and referring URL. This information is used to improve the usefulness of the Web sites and to enhance the positioning of Web sites within Internet search engines. Users remain anonymous unless they voluntarily contact Service Provider by filling out an online form, at which point this data may be linked with Users in order to provide the best possible service.

Contact Information

When Users fill out their contact information located within their account preferences page, Service Provider collects some personal information, including but not limited to name, and e-mail address. This information is used for communication directly with Client from Service Provider. Client's account contact information will not be shown or distributed to any third party unless this distribution will increase Clients quality of service on the Service Provider network, or if required to do so by law.

Cookies

A cookie is a small piece of information that a Web server can store temporarily with a Web browser. Cookies are useful for having a browser remember specific information that the Web server can later retrieve. Cookies are required to use Service Provider's Services. Client sensitive information IS NOT stored within these cookies.

Third Party Cookies

Some of the businesses we advertise with use cookies on our Web site to help us determine the effectiveness of our Web site content and advertising. We have no control over third party cookies. This Privacy Policy covers the use of cookies by Service Provider, and does not cover

the use of cookies by any advertisers. The information that these companies collect and share through this technology is not personally identifiable.

Client and User E-mail Account Information

When Client's sign up to use any Hosted Service, Service Provider collects account information to access third party e-mail services. This information is stored in databases on secure servers and referenced via session cookies to allow for continued use of the service. This information includes, but is not limited to e-mail addresses, user names, mail hosts, protocols, port numbers, and optionally, passwords. User profiles and their data are maintained until User actively deletes them or the User's account is terminated and the Service Provider chooses to delete all stale records.

Support Information

When Clients fill out an online form to make a request for customer support, Service Provider collects some personal information, including but not limited to name, account, and description of the inquiry. This information is used to open a trouble ticket so that Service Provider can remedy the issue as quickly as possible.

E-mail Contents

The contents of Clients' e-mail accounts are stored on Service Provider servers in order to provide the E-mail Services. This information is stored on secure servers, which process the information in order to provide Clients with authenticated access to their mailbox receive and transmit e-mail messages and prevent unsolicited bulk e-mail ("Spam"). E-mail contents are backed up to separate storage systems daily for the purpose of recovery from errors or system failure. Copies of e-mail messages may remain on the backup storage systems for indeterminate amount of time, even after Clients delete the e-mails from their mailbox or after termination of E-mail Services. Service Provider employees do not access the content of any mailboxes unless Clients specifically request them to do so (e.g., when Clients report difficulties using their account), or if required to do so by law, or if Service Provider in good faith believes that such action is necessary to protect, maintain and defend the rights and property of Service Provider, its Clients or the public.

Log Information

Clients are provided with detailed usage statistics regarding their Host Services. To provide this information, and to facilitate troubleshooting of problems, Service Provider collects certain information relating to the usage of the E-mail Services. This information is stored in server logs and includes, but is not limited to, usage of SMTP, POP3, Webmail, HTTP, and Spam Filtering. This information is also aggregated in order to generate system wide usage totals, which are used to effectively scale the system infrastructure and improve the quality of the Hosted Services.

Billing Information

Service provider uses a merchant services company to process credit card orders. This 3rd party company must receive all billing information, including but not limited to name, address, and credit card information to process.

Business Transitions

In the event that Service Provider goes through a business transition, such as a merger, acquisition by another company, or sale of all or a portion of its assets, your personally identifiable information will likely be among the assets transferred. You will be notified via e-mail as well as through a prominent notice on our Web site and control panel of any such change in ownership or control of your personal information for at least 30 days.

Access to Personally Identifiable Information

If your personally identifiable information changes, or if you no longer desire our Hosted Services, you may correct, update, delete or deactivate your account by e-mailing us using our online contact form, or by postal mail at the address listed below.

Security

Service Provider has put in place physical, electronic and managerial procedures to safeguard the information that is collected. Various security technologies have been implemented to ensure that external parties cannot access or modify Clients' personal information on the Service Provider Network. Specifically, Secure Socket Layer (SSL) encryption is used on specific Web pages to safeguard against man-in-the-middle snooping attempts. SSL technology is the industry standard protocol for secure, Web-based communications. A limited number of employees are authorized to access Clients' information when the need to do so arises, and those employees undergo thorough background checks and are trained on the importance of maintaining Clients' privacy.

Children's Privacy

Service Provider is committed to protecting the privacy needs of children and we encourage parents and guardians to take an active role in their children's online activities and interests. Service Provider does not knowingly collect information from children under the age of 13 and does not target its Hosted Services to children under the age of 13.

Release of Personal Information in Extraordinary Circumstances

Except as provided for in this Privacy Policy, Service Provider will never share Clients' personal information with third parties without Clients' express permission unless extraordinary circumstances apply. With respect to the release of personal information, extraordinary circumstances may exist when the disclosure of such information is legally required or requested by a governmental entity, or when Service Provider, acting in good faith, believes that the disclosure of such information is necessary to conform to legal requirements or comply with legal process, protect the rights of Service Provider, prevent a crime or protect national security, or protect the personal safety of its Clients or the public.

Privacy Policy Changes

If we decide to change our Privacy Policy, we will post those changes to this Privacy Policy, our Web site, and other places we deem appropriate so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it. We reserve the right to modify this Privacy Policy at any time, so please review it frequently. If we make material changes to this Policy, we will notify you here, by e-mail, or by means of a notice on our home page.